

## QUALITY POLICY

The Lions Eye Institute Clinical Services facility is a leading provider of clinical care and research into the prevention and cure of blinding eye disease.

We are committed to providing patient centered care in line with the Institute's values by:

- providing highly qualified, credentialed medical practitioners, allied health and nursing staff and support staff
- continually measuring the satisfaction of our patients, staff and clinicians
- ensuring that our suppliers of equipment and services comply with the relevant legislation and the professional standards of the Institute
- providing leading edge technology and equipment that is fully maintained
- encouraging and providing personal and professional growth of all our staff
- ensuring that all our activities comply with relevant legislation, regulations and standards.
- optimising the utilization of all assets and resources at the organisations disposal
- maintaining and continually improving the ISO 9001 Quality Management System

These key components of our policy reflect the quality of services provided to our patients in the delivery of clinical care.



Professor David Mackey  
Managing Director